

Agency Online Exchange 01.27.2022 Topic Ideas for 2022

Chat Transcript

12:56:55 From Char Graff, SHH to Everyone:

Welcome all! Please put your name and agency in the chat to introduce yourselves! Thanks!

12:57:08 From Andie Kukacka to Everyone:

a

12:57:32 From Michelle Rageth to Everyone:

Michelle Rageth, Friends in Need Food Shelf

12:57:33 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Alana Ziehl- Kandiyohi County Food Shelf

12:57:35 From Francisco Guzman (Second Harvest Heartland) to Everyone:

Francisco Guzman - Second Harvest Heartland - fguzman@2harvest.org

12:57:40 From Paula to Everyone:

Paula from Pipestone, MN

12:57:45 From Andie Kukacka to Everyone:

Andie Kukacka (He/Him) St. Peter Area Food Shelf andie@stpeterfoodshelf.com

12:57:49 From Mary Ann Lewis to Everyone:

Mary Ann Lewis

12:57:59 From Annissa Zynda (she/her), SHH to Everyone:

Annissa Zynda, Compliance Specialist, Second Harvest Heartland, azynda@2harvest.org

12:58:00 From Nita Annandale Food Shelf Group 1 to Everyone:

Nita Cherry from Annandale Food Shelf

12:58:07 From Nita Annandale Food Shelf Group 1 to Everyone:

Hi Everyone,

12:58:35 From Mary Ann Lewis to Everyone:

Mary Ann Lewis Renville County

12:59:00 From JoMarie's iPad to Everyone:

Hi everyone hi from Delano helping hands.

12:59:02 From Megan Gonrowski-SHH to Everyone:

Megan Gonrowski - Second Harvest Heartland - Agency Services Coordinator
(orders@2harvest.org)

12:59:41 From JoMarie's iPad to Everyone:

This is Jo from Delano Helping Hands. Forgot to add my name about

13:01:15 From Megan Gonrowski-SHH to Everyone:

To rename your contact with your Name and Agency you can click on the "... " button next to your contact box and select "rename"

13:01:47 From Lisa Boyd (she/her), SHH to Everyone:

Lisa Boyd, SHH Agency Partner Specialist

13:01:54 From Lisa Boyd (she/her), SHH to Everyone:

lboyd@2harvest.org

13:01:56 From Kierra Tucker Good in the 'Hood to Everyone:

Hi Everyone! Kierra Tucker, Good in the 'Hood

13:02:02 From Katherine to Everyone:

Katherine- Watonwan County Food Shelf

13:02:06 From Wendy O'Brien, The Open Door to Everyone:

Wendy O'Brien, The Open Door

13:02:24 From Paige Wheeler (Normandale Community College) to Everyone:

Paige Wheeler, Normandale Community College Campus Cupboard

13:02:33 From Wendy Erlie / CAER Food Shelf to Everyone:

Hello! Wendy Erlie - CAER Food Shelf

13:02:34 From Lennie Albers, McLeod Emergency Food Shelf to Everyone:

Lennie Albers, McLeod Emergency Food Shelf

13:02:44 From Pat Pearson to Everyone:

Pat Pearson, Second Harvest Heartland

13:03:11 From Susie Brown-Clearwater ClearLake Foodshelf to Everyone:

Susie Brown- ClearwaterClearLake Foodshelf

13:03:39 From Sese Cadmus to Everyone:

Sese Cadmus, Good Works Food Shelf

13:04:23 From Sue.Hanks to Everyone:

Sue Hanks Catholic Charities Emergency Services

13:05:18 From Emily Ralph - CES to Everyone:

Emily Ralph, Community Emergency Service (CES)

13:06:05 From Protz to Everyone:

Joe SourceMN

13:06:27 From Andie Kukacka (He/Him) St. Peter Food Shelf to Everyone:

I think a webinar would be great

13:06:52 From Paula - Pipestone County Foodshelf to Everyone:

fund raising training is always helpful.

13:07:15 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

I don't have a strong feeling either way but it will be helpful and always good .

13:07:27 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Separate please.

13:07:35 From Paula - Pipestone County Foodshelf to Everyone:

separate

13:07:37 From Wendy Erlie / CAER Food Shelf to Everyone:

Separate

13:07:41 From Wendy O'Brien, The Open Door to Everyone:

Separate webinar

13:07:47 From Andie Kukacka (He/Him) St. Peter Food Shelf to Everyone:

agree, separate

13:07:47 From Linda Watertown FS to Everyone:

Separate

13:07:51 From Emily Ralph - CES to Everyone:

separate

13:08:04 From Nita Annandale Food Shelf Group 1 to Everyone:

I agree for a separate session

13:08:15 From Francisco Guzman (Second Harvest Heartland) to Everyone:

Someone from Propel Nonprofits

13:08:34 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Minnesota council of nonprofits could have someone good

13:13:03 From SHH Agency Relations to Jamie Morrison(Direct Message):

Hi Jamie, let me know if you need help to get to breakout, it's also OK to sit this one out. :)

13:19:29 From SHH Agency Relations to ROWOL 12Step(Direct Message):

Hi. Everyone is in breakout rooms to brainstorm topics for 2022 would you like to join one of the groups? There's about 8 minutes left.

13:31:06 From Char Graff, SHH to Everyone:

MACC Zooms in On: Fundraising in a Persistent Pandemic, Jenn Urban, Attorney for Nonprofits, Legal for Good

13:31:29 From Francisco Guzman (Second Harvest Heartland) to Everyone:

My group - Super shelf experience, Capitol fundraising campaigns, expansion of food shelf space, best practices for outreach, marketing/best practices for advertising donation opportunities

13:31:42 From Wendy O'Brien, The Open Door to Everyone:

Very interested in hearing about moving into a larger space

13:31:48 From Andie Kukacka (He/Him) St. Peter Food Shelf to Everyone:

Main items in our group: volunteer recruitment tactics, updates from SHH regarding supply chain issues,

13:32:09 From Annissa Zynda (she/her), SHH to Everyone:

What different agencies are doing re: outreach. How are other agency partners reaching folks in their area who may need assistance?

Finding volunteers/volunteer outreach

Sourcing product to fill the gaps when waiting for next SHH delivery

Compliance updates, TEFAP review

Summer - tips for managing abundance of produce, storage tips for how to make it last?

Facebook page - updates there?

Google text? Blog? how else can we share information

technology innovations

Winter weather policies, closure policies?

13:32:24 From Lisa Boyd (she/her), SHH to Everyone:

TEFAP availability. Managing distributions in cold weather. Trends (up or down) in the number of visitors. How to do registration/intake for a drive-through. Food shelf hours and volunteer availability.

13:32:58 From Megan Gonrowski-SHH to Everyone:

Topics: TEFAP requirements and reviewing the current process. Programs: Food Rescue BBD, SNAP and MCK present the general programs and information, CSFP - how to find more clients? Attendance - overall numbers and set up of food shelf (curbside, in person, appointments)

13:33:36 From SHH Agency Relations to Everyone:

If you aren't a member of the Facebook group, join here:
<https://www.facebook.com/groups/154146792001035/>

13:34:09 From Michelle - Friends in Need to Everyone:

At the Friends in Need Food Shelf, we built a 12,000 square foot building 5 years ago. I would be happy to talk to anyone who is interested in the process we used to design the building as a food shelf. (651)399-2668 Director@finfood.org

13:34:15 From Ian Voels (he/him) to Everyone:

The group I was in suggested DEI, Staff structure (job descriptions, etc.), other food resources (outside the food bank), sourcing produce in winter, serving non-English speakers (esp. those who can't read), how to communicate policies w/ sympathy, volunteer retention with COVID, Client tracking software, online ordering, Q&A with TEFAP, fundraising specifically for foodshelves (not just nonprofits in general)

13:36:08 From Lisa Boyd (she/her), SHH to Everyone:

DEI = diversity, equity & inclusion

13:37:01 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Outreach to those that might need the food shelf. E-SNAP timeline and when it will go away and what that means for food shelf usage, food, etc., Getting volunteers back in to help.

13:38:15 From SHH Agency Relations to Everyone:

We did tackle food dating in a past meeting, you can find the archives, upcoming topics and meeting links on Agency Zone <https://agencies.2harvest.org/agency-online-exchange>

13:41:32 From Wendy O'Brien, The Open Door to Everyone:

This would be so helpful. It comes up a lot when our volunteers are sorting our food rescue

13:41:42 From Karla Bauer SHH she/her to Everyone:

It would be great to highlight our new and updated resources, as well as bring clarity. Thanks, everyone!

13:42:36 From SHH Agency Relations to Everyone:

You top 3 choices of topics for 2022 are....

13:42:36 From Nita Annandale Food Shelf Group 1 to Everyone:

TEFAP

13:42:49 From Emily Ralph - CES to Everyone:

TEFAP Q&A session

13:43:05 From Lisa Boyd (she/her), SHH to Everyone:

new Food Rescue guidelines

13:43:09 From Linda Watertown FS to Everyone:

TEFAP, fundraising, SuperShelf

13:43:09 From Paula - Pipestone County Foodshelf to Everyone:

TEFAP

13:43:11 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

E-SNAP Updates, Food Rescue Guidelines,

13:43:15 From Andie Kukacka (He/Him) St. Peter Food Shelf to Everyone:

Food dates and sorting, TEFAP, volunteer recruitment

13:43:25 From Sue.Hanks to Everyone:

TEFAP forecasts and intake guidelines moving beyond covid... whtdid we learn

13:43:36 From Paula - Pipestone County Foodshelf to Everyone:

handling non-English speaking clients

13:43:38 From Jo Delano Helping Hands to Everyone:

Clearly our last discussion would be a good one. I think there are lots of great topics in the chat.

13:43:50 From Sue.Hanks to Everyone:

Foodrescue dating guidelines to even discuss specific product

13:43:52 From Lisa Boyd (she/her), SHH to Everyone:

For February, bring your questions for the Compliance team! Sharing food and anything else ...

13:44:00 From Nita Annandale Food Shelf Group 1 to Everyone:

Food Rescue guidelines,

13:44:03 From Emily Ralph - CES to Everyone:

Program staff structure/roles and responsibilities (job descriptions, etc.), serving non-English speaking clients

13:44:06 From Susie Brown-Clearwater ClearLake Foodshelf to Everyone:

Fundraising, TEFAP, and Food Rescue

13:44:30 From Lennie Albers, McLeod Emergency Food Shelf to Everyone:

Food Rescue guidelines

13:45:03 From Sue.Hanks to Everyone:

Funding for onsite interpreters???

13:45:20 From Wendy O'Brien, The Open Door to Everyone:

Clarification specific to sorting guidelines from the food rescue team, TEFAP, reaching our non-English speaking clients

13:46:07 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

A lot of our non English speaking families use google translate and we use that too and most of the time it works well.

13:46:13 From Joe & Cindy to Everyone:

non-English speakers use translation app on your phone. works great for us in a pinch!

13:46:38 From Jane Manna Market to SHH Agency Relations(Direct Message):

Sharing guidelines fir food safety. Non-English speaking

13:47:14 From Andie Kukacka (He/Him) St. Peter Food Shelf to Everyone:

Discussing funding for interpreters (and other employees) would also be helpful for my food shelf. Right now I have my staff members doubling as interpreters and intake specialists

13:47:22 From Francisco Guzman (Second Harvest Heartland) to Everyone:

Investing in translation apps is great, but I think exploring recruitment of bilingual volunteers is another topic to address

13:47:31 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Our shopping area has our categories in English and Somalian too. Our volunteers typically know the words in Spanish for the numbers.

13:48:55 From Lisa Boyd (she/her), SHH to Everyone:

I love that people are sharing the different languages spoken in their communities, as well as how to serve people with different abilities.

13:49:36 From Annissa Zynda (she/her), SHH to Everyone:

I second Francisco's comment!

13:52:17 From Francisco Guzman (Second Harvest Heartland) to Everyone:

does anyone here use online services like volunteer match, hands on, or catchafire?

13:52:55 From Lisa Boyd (she/her), SHH to Everyone:

Volunteer job descriptions!

13:54:27 From Annissa Zynda (she/her), SHH to Everyone:

I love that, Jo! I wonder if there's a way to do something similar and partner with corporations?

13:55:08 From Lisa Boyd (she/her), SHH to Everyone:

<http://www.mnseniorcorps.org/volunteering/how/rsvp.aspx>

13:56:10 From Annissa Zynda (she/her), SHH to Everyone:

Love that!

13:58:24 From Francisco Guzman (Second Harvest Heartland) to Everyone:

Partnering with schools was another topic that was brought up in my group I forgot to mention - I think having the Child Hunger team present would be great!

13:59:57 From Francisco Guzman (Second Harvest Heartland) to Everyone:

thanks to everyone for their ideas!

13:59:59 From Lisa Boyd (she/her), SHH to Everyone:

Thanks, Char!

14:00:00 From Annissa Zynda (she/her), SHH to Everyone:

Thanks for the discussion, folks. Looking forward to February!

14:00:05 From Paula - Pipestone County Foodshelf to Everyone:

thank you

14:00:08 From Linda Watertown FS to Everyone:

Thank you!!

14:00:12 From Wendy O'Brien, The Open Door to Everyone:

Thank you

14:00:21 From Jo Delano Helping Hands to Everyone:

Thank you!