

October 26, 2023 Agency Online Exchange Chat Transcript

- 00:41:50 SHH Agency Relations: You could also update all your information with Agency Customer Service at orders@2harvest.org!
- 00:43:12 Mesa Siebert (she, her) Second Harvest Heartland: Reacted to "You could also updat..." with 👍
- 00:45:17 Paula - Pipestone County Foodshelf: If this is a technology launch, what are the plans for a physical location launch - and what would that look like?
- 00:46:19 Rita Goggins: I came in late so sorry if you mentioned this already but wondering about marketing materials to give out to our clients to reach out to your services.
- 00:49:08 SHH Agency Relations: Reacted to "If this is a technol..." with 👍
- 00:49:40 Rita Goggins: Sounds good. :-)
- 00:49:41 SHH Agency Relations: Reacted to "I came in late so so..." with 👍
- 00:54:11 Eric Vollen: Can you say more about the non-food related resources you will/would receive calls about? Are you providing these resources or are you directing them to where they can go for help? What about calls received outside your service area?
- 01:01:27 Paula - Pipestone County Foodshelf: We refer them to our family services office in Pipestone.
- 01:01:37 Mesa Siebert (she, her) Second Harvest Heartland: Reacted to "We refer them to our..." with 👍
- 01:08:25 Mesa Siebert (she, her) Second Harvest Heartland: msiebert@2harvest.org Mesa Siebert, Neighbor Services Outreach, Partnerships, and FOODRx Manager
- 01:09:04 Sarah Peterson: speterson@2harvest.org, Sarah Peterson, Director, Neighbor Services
- 01:09:11 Sophia Ogren-Dehn SHH: <https://forms.office.com/r/7Kg70ba163>
- 01:10:35 Mesa Siebert (she, her) Second Harvest Heartland: Thank you all so much for having us today. And thank you so much for the feedback! Please don't hesitate to reach out with questions/feedback/ideas!
- 01:10:54 Sarah Peterson: Reacted to "Thank you all so muc..." with 👍
- 01:11:03 Paula - Pipestone County Foodshelf: Thank you.