

Agency Online Exchange March 2024 Chat Transcript

- 00:25:52 Theresa (Department of Indian Work): Will we be provided with all of these resources?
- 00:26:00 Theresa (Department of Indian Work): or a flyer?
- 00:26:33 Theresa (Department of Indian Work): Awesome!!
- 00:26:50 Emily: can you say more about how you envision us using whatsapp?
- 00:27:36 Kerri Fischer: Please add me to the distribution list - kerrikfischer@gmail.com from ICA.
- 00:28:08 Kerri Fischer: WhatsApp is amazing!
- 00:28:31 Sophia (she/her), Second Harvest Heartland: Silvana: sdomke@2harvest.org, Caleigh: cgumbiner@2harvest.org
- 00:28:41 Sophia (she/her), Second Harvest Heartland: You can also contact orders@2harvest.org
- 00:28:44 Kim: Do you use WhatsApp business or personal?
- 00:29:21 Kim: Thank you!
- 00:29:32 Emily: when do you anticipate sharing these resources?
- 00:30:07 Pipestone County Food Shelf : Kristina: Whats App similar to FB?
- 00:30:15 Pipestone County Food Shelf : Kristina: Heard of it never used it
- 00:30:28 sdomke: Silvana Domke
- Public Affairs Communications Specialist
- Email: sdomke@2harvest.org
- 00:30:46 Kim: Looking forward to receiving the resources. :)
- 00:31:12 Jill - Friends in Need Food Shelf: We got a machine from a company called Translate Live. We can communicate in 130 plus languages (13 versions of Spanish!)
- 00:31:20 Theresa (Department of Indian Work): Reacted to "We got a machine fro..." with 🙄
- 00:31:28 Kim: Reacted to "We got a machine fro..." with ❤️
- 00:32:35 Eric Vollen: Can anyone share how they've been successful in finding Spanish-speaking volunteers?
- 00:32:51 sdomke: Reacted to "Can anyone share how..." with 👍
- 00:32:51 Emily: are there any resources for volunteers who aren't as comfortable/familiar with interacting with people that are different from them? any diversity training resources?

00:32:57 Jill - Friends in Need Food Shelf: Check out local schools/Spanish Imersion

00:33:24 Kerri Fischer: I went to Minnetonka HS and the teachers volunteered.

00:33:28 Eric Vollen: Great idea, Kristina. Thank you!

00:33:32 Kristina: A lot of our volunteers are learning basic Spanish phrases and using Duolingo so that they can get by

00:33:40 sdomke: Reacted to "are there any resour..." with 👍

00:33:56 Deanna (The Open Door): @Emily I recommend looking on MAVA's site

00:34:02 Emily: Reacted to "@Emily I recommend..." with 👍

00:34:33 Pipestone County Food Shelf : Kristina: We have trouble with google translate SayHi app has worked wonders for speaking as they pick up items

00:35:02 sdomke: Reacted to "We have trouble with..." with 👍

00:35:07 Emily: thanks!

00:36:19 Kelcie Litchfield (she/her) Second Harvest Heartland: I've heard of an agency partner taking it upon themselves to try to learn basic Spanish language skills, getting in touch with a local colleges to contract a Spanish teacher for a short term course/trainings for staff that do intake.

00:37:57 Theresa (Department of Indian Work): Reacted to "I've heard of an age..." with ❤️

00:40:13 Emily: are there certain foods that we can prioritize having on the shelves for this population? I've noticed that sometimes many of the items we have are unfamiliar.

00:40:37 Lexi Prigge, SHH (she/her): Reacted to "are there certain fo..." with 👍

00:41:00 Theresa (Department of Indian Work): We have stocked up on bagged black beans, red beans

00:41:47 Jill - Friends in Need Food Shelf: The United Way has a program where they get people to pre package pantry packs. Google it and it will list staples for various communities.

00:41:49 Kim: Specific produce?

00:42:07 Emily: Reacted to "The United Way has..." with 👍

00:42:07 Theresa (Department of Indian Work): Reacted to "The United Way has a..." with ❤️

00:42:19 Kristina Schulze: SayHi app to use

Many versions this is ideal :)

00:42:30 Kelcie Litchfield (she/her) Second Harvest Heartland: Potatoes are very popular with Ecuadorian population, from what I am hearing! Good thing they are free on Heartland Hub 😊

00:43:38 Jill - Friends in Need Food Shelf: We conducted a survey to ask the families that visit us what produce they want. We have a community garden that wants to grow items that our community wants.

00:43:47 Kim: Reacted to "We conducted a surve..." with ❤️

00:43:52 sdomke: Reacted to "We conducted a surve..." with ❤️

00:43:53 Kristina Schulze: Reacted to "We conducted a surve..." with 🧊

00:43:57 Theresa (Department of Indian Work): Reacted to "We conducted a surve..." with ❤️

00:44:04 Lexi Prigge, SHH (she/her): Reacted to "Potatoes are very po..." with 👍

00:44:07 Emily: Reacted to "We conducted a sur..." with ❤️

00:44:29 Lexi Prigge, SHH (she/her): Reacted to "We conducted a surve..." with ❤️

00:45:22 Eric Vollen: United Way Twin Cities has an interesting program called Flavors of Our Community, and it includes culturally relevant pantry packs for various cultures. Check it out and I'll be curious if other food shelves manage something like this.

<https://www.gtcuw.org/volunteer/flavors-of-our-community/pantry-packs/>

00:45:25 Theresa (Department of Indian Work): I truly appreciate you all!!

00:46:04 Emily: Reacted to "United Way Twin Ci..." with 👍

00:46:10 sdomke: Reacted to "United Way Twin Citi..." with 👍

00:46:29 Kim: Thank you!

00:46:32 Andy Swerine (he/him): Thank you! I am looking forward to using the resources Silvana mentioned in her presentation!

00:46:38 Kim: Reacted to "Thank you! I am look..." with ❤️

00:46:43 Kristina Schulze: Thank you

00:46:50 sdomke: Reacted to "Thank you! I am look..." with ❤️