May 25, 2023 Agency Online Exchange Chat Transcript

00:17:38 Greta Lintelman: I got chili on my order today! Thank you!

00:17:46 Sophia Ogren-Dehn (she/her): Reacted to "I got chili on my or..." with 🎔

00:18:25 Chaleiah Henderson (she/her): Thanks for joining us! Please share your name and organization/role in the chat.

00:18:41 Lisa Boyd - SHH (she/her): Reacted to "I got chili on my or..." with 🎔

00:18:58 Greta Lintelman: Greta Lintelman, Heavens Table food shelf, Martin County

00:19:05 Lisa Boyd - SHH (she/her): Lisa Boyd, SHH Partner Relations Specialist, Lboyd@2harvest.org

00:19:23 Beth M Labenz: Beth Labenz, U of M Extension & SuperShelf

00:19:27 Quentin West: Quentin West, Program Specialist, FFEN

00:19:29 Stuart Iseminger: Stuart Iseminger, Food Programs Manager, NorthPoint Health & Wellness Center

00:19:38 Bri O'Brien, SHH (she/her): Bri O'Brien, SHH Community Partner Grants Sepcialist

00:19:41 Chaleiah Henderson (she/her): Chaleiah Henderson, VISTA at FFEN

00:19:44 Kelcie Litchfield: Kelcie Litchfield, SHH Partner Relations Specialist - klitchfield@2harvest.org

00:19:50 Janis: Janis Moore, office manager, Buffalo Food Shelf

00:19:53 Sophia Ogren-Dehn (she/her): Sophia Ogren-Dehn (she/her) Partner Communications Specialist, SHH

00:19:59 Susie Brown ClearwaterClear Lake FS: Susie Brown Clearwater Clear Lake FS

00:20:18 Pat Pearson SHH (she/her): Pat Pearson, Director of Partner Relations & Services

00:20:37 Lexi Prigge, SHH (she/her): Hi all! Lexi Prigge, Compliance Specialist at Second Harvest Heartland.

00:21:53 kpedersen: Any trends that we may be missing.

00:21:54 Katie Wahlund, WeCAN: Katie Wahlund, Mobile Market Coordinator, WeCAN-Mound

00:21:55 Greta Lintelman: Understanding the successes of others that we might incorporate. Also understand what folks feel about our shelf in the details. Seeing SHH changes.....

00:22:09 Beth M Labenz: Reacted to "Understanding the su..." with 💜

00:22:43 Beth M Labenz: Here is the link to the report as well : https://www.supershelfmn.org/_files/ugd/f39055_44eca960887e4cb5b4bcafb4c3746a7d.pdf

00:23:00 Bri O'Brien, SHH (she/her): Reacted to "Here is the link to ..." with 💙

00:23:23 Stuart Iseminger, NorthPoint Health & Wellness Center: FFEN ROCKS!

00:25:17 Beth M Labenz: Please feel free to add questions to the chat as we go along! If we don't cover it during the presentation we can make sure to cover it at the end.

00:27:05 Paula - Pipestone County Foodshelf: Paula Domena; Pipestone County Foodshelf - volunteer

00:27:40 Kelcie Litchfield: Reacted to "FFEN ROCKS!" with 👍

00:31:18 Beth M Labenz: Here is the Link to the Manager Survey: https://www.supershelfmn.org/_files/ugd/f39055_493a4367fbe84f66bc30e645374d8cc0.pdf

00:32:43 Lisa Boyd - SHH (she/her): Reacted to "FFEN ROCKS!" with 👍

00:53:32 Greta Lintelman: We try to provide lots of variety. Take it Make it meal is very successful. Provide deliveries.

00:53:33 Sophia Ogren-Dehn (she/her): That's a great use of the info!

00:53:49 Dan Fielding (he/they) 360 Communities: Thank you for the great overview!

00:55:09 Greta Lintelman: I'm wondering from those that have multiple visits per month, how do you afford that process? How often do you get shipments to support it?

00:57:39 Stuart Iseminger, NorthPoint Health & Wellness Center: Same as Paula/Pipestone, clients can visit the food shelf for full allotment once per month. Clients can visit our "Daily Express Mart" every day if they like and it is mostly our food rescue items from grocery stores.

01:01:46 Beth M Labenz: Here is the SuperShelf MN Food Shelf Survey page: https://www.supershelfmn.org/minnesota-statewide-survey

01:02:51 Dan Fielding (he/they) 360 Communities: I'm curious about whether managers feel their programs are "sustainable." We are all being more and more creative with the difficulties we are facing, which takes more time and mental and physical energy.

01:06:11 Stuart Iseminger, NorthPoint Health & Wellness Center: Ufda, that's a question, Dan! It's a challenging time but we've got decent staff structure and budget.

01:08:33 Beth M Labenz: Here is the SuperShelf MN Food Shelf Survey page with all those resources as well: https://www.supershelfmn.org/minnesota-statewide-survey

01:08:43 Beth M Labenz: info@ffen.org

01:09:07 Greta Lintelman: Thanks you

01:09:22 Beth M Labenz: Reacted to "Thanks you" with 👍

01:15:46 Stuart Iseminger, NorthPoint Health & Wellness Center: I need to get to my next commitment. Great meeting today, thanks for having us.

- 01:15:53 Beth M Labenz: Thank you so much for having us today! Great to see you all!
- 01:16:01 Quentin West: Thanks all!
- 01:16:02 Dan Fielding (he/they) 360 Communities: Thank you!
- 01:16:03 Lexi Prigge, SHH (she/her): Thanks!!
- 01:16:26 Kelcie Litchfield: Thanks FFEN and Bri!