

## AGENCY ONLINE EXCHANGE 2/23/2023

13:01:48 From Tina @ SHH (she/her) to Everyone:

Tina England, Second Harvest Heartland, Neighbor Services Operations Manager - so happy to be here!

13:01:58 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Hi Everyone, Alana Ziehl-Kandiyohi County Food Shelf [alana@kandiyohicountyfoodshelf.com](mailto:alana@kandiyohicountyfoodshelf.com)

13:02:31 From Bri O'Brien (she/her), SHH to Everyone:

Hello on this snowy day! Bri O'Brien, Grants Specialist, Second Harvest Heartland

13:02:37 From Alice Heeger (she/her) - SHH to Everyone:

Hi! Alice Heeger, Second Harvest Heartland SNAP Outreach Generalist/Intern Supervisor

13:02:42 From Emily Bowman, Second Harvest Heartland SNAP to Everyone:

Hello! Emily Bowman, SNAP Outreach Specialist at SHH.

13:02:50 From Renville County to Everyone:

Mary Ann, Renville County Food Shelf

13:03:22 From Monse Sanchez to Everyone:

Hi everyone! Hope everyone is staying warm! Monserrat Sanchez Barco, Food Access Specialist with Canasta Familiar at CLUES

13:03:29 From Eric Vollen to Everyone:

Eric Vollen, Catholic Charities Food Shelf, St. Cloud

13:03:35 From Lexi Prigge, SHH (she/her) to Everyone:

Lexi Prigge, Compliance Specialist at SHH for Hennepin, Wright, and Carver counties. :)

13:04:21 From Lisa Boyd (she/her) SHH to Everyone:

I'm Lisa Boyd, SHH Agency Partner Specialist, and your facilitator today. [lboyd@2harvest.org](mailto:lboyd@2harvest.org)

13:04:33 From Ethan Neal SHH (He/Him) to Everyone:

Ethan Neal. Director of Compliance at Second Harvest Heartland. Just started a few weeks ago after a long time at Pillsbury United Communities food shelves. [eneal@2harvest.org](mailto:eneal@2harvest.org)

13:05:12 From Nick SHH (He/Him) to Everyone:

Hi all! Nick Henrichs SNAP Outreach Specialist at SHH. [nhenrichs@2harvest.org](mailto:nhenrichs@2harvest.org)

13:09:22 From Lisa Boyd (she/her) SHH to Everyone:

Feel free to put your questions in the chat at any time!

13:16:39 From Tina @ SHH (she/her) to Everyone:

Thank you Rachel - there is so much going on at the capitol!

13:16:47 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

My email is [rsosnowchik@2harvest.org](mailto:rsosnowchik@2harvest.org)

13:17:05 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

Here's the HDOH registration link:

<https://form.jotform.com/230296074294156?eType=EmailBlastContent&eld=7ffbbe01-b0c6-4b99-bbfd-758bd9cce401>

13:17:19 From Sam Law (Second Harvest) to Everyone:

i'm signed up!

13:17:19 From Neighbors Inc. Susan Schroeder to Everyone:

Neighbors Inc will be there!

13:17:21 From Katrina (she/her/hers) to Everyone:

Yep

13:17:29 From Jessica to Everyone:

Open Cupboard will be there!

13:17:29 From Dan Fielding (he/they) 360 Communities to Everyone:

360 Communities will be there. 😊

13:17:37 From Monse Sanchez to Everyone:

Signed up 😊

13:17:43 From Natalie Gnerer (she/her) to Everyone:

360 communities will be there!

13:17:43 From Nick SHH (He/Him) to Everyone:

I'm signing up!

13:17:47 From Ethan Neal SHH (He/Him) to Everyone:

13:22:14 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

Show support for \$5 million in food shelf funds:

<https://hungersolutions.salsalabs.org/foodshelffunding/index.html>

13:22:32 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

Show support for universal school meals:

<https://hungersolutions.salsalabs.org/hungerfreeschools/index.html>

13:23:41 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

Sign up form for our advocacy newsletter:

<https://2harvest.us12.list-manage.com/subscribe?u=dcc5f9ae14422269d4c3c2f5f&id=2a0ec1fa58>

13:26:44 From Ma - SHH SNAP Outreach Program to Everyone:

How can seniors maximize their SNAP allotment?

13:26:47 From Tina @ SHH (she/her) to Everyone:

One way folks can make sure they are getting the maximum benefit they qualify for is to claim deductions. Can you talk about that?

13:27:06 From Dan Fielding (he/they) 360 Communities to Everyone:

Do you know approximately the effect of the SS COLA increase? You said it's not one-to-one but is there an estimate of how much this will affect the community.

13:28:34 From Tina @ SHH (she/her) to Everyone:

Increase of 8.7%

13:29:16 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

<https://www.fns.usda.gov/snap/changes-2023-benefit-amounts#:~:text=In%20addition%2C%20households%20that%20receive,on%20Jan.%201%2C%202023.>

13:29:37 From Rachel Sosnowchik, Second Harvest Heartland to Everyone:

"The Social Security adjustment is a net gain for SNAP recipients as it increased Social Security benefits more than it decreased SNAP benefits. However, some households will still experience a larger decrease to their SNAP benefits due to the end of emergency allotments occurring at or around the same time."

13:33:34 From Tina @ SHH (she/her) to Everyone:

Well done Sam! Thank you for sharing this information!

13:33:47 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

How is Second Harvest preparing for the major increase in number of shoppers coming to Food Shelves once E-SNAP goes away? example: there isn't much pasta available to order right now and not much TEFAP items available.

13:34:22 From Katrina (she/her/hers) to Everyone:

There is no longer any public transportation in our service area. We could use more resources to get food to people/people to food

13:35:14 From Dan Fielding (he/they) 360 Communities to Everyone:

A focus on subsidizing culturally connected food items. Items that are cheap or free to order are usually items that are familiar to our white clients. Ordering items that are familiar to our BIPOC clients is often well outside our budget.

13:36:25 From Jessica to Everyone:

Additional funding for food deliveries, and additional food in general. Also, infrastructure funding for equipment.

13:36:34 From Renville County to Everyone:

What can we do for meat?

13:37:10 From Neighbors Inc. Susan Schroeder to Everyone:

We are trying to engage participants in discussion about all the food resources available and connect them as we are not able to meet all their needs.

13:38:28 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Has there been any work on the online ordering system lately? example: when I submit my order it's hard to go back in and look for a specific item or see if there are any new TEFAP items that have been submitted.

13:41:00 From Lisa Boyd (she/her) SHH to Everyone:

Alana - We are continuing to fund work with the developers to make improvements to the Heartland Hub. Like making it easier to search for specific items when you are editing orders you already submitted.

13:41:45 From Tina @ SHH (she/her) to Everyone:

As you talk with folks, please know that Second Harvest Heartland SNAP Outreach can help with that application process, recertification and submitting documents! Just email us at [SNAPRefer@2harvest.org](mailto:SNAPRefer@2harvest.org). We can also send out flyers or posters.

13:43:14 From Neighbors Inc. Susan Schroeder to Everyone:

Can SHH SNAP Outreach team members embed in agencies? It would be great to have a month of that support :) I'll take a week too lol

13:43:58 From Jessica to Everyone:

How is the food sourcing forecast looking?

13:44:12 From Katrina (she/her/hers) to Everyone:

All of the barriers that seem to be growing...a lot of which due to our remoteness, despite being in Hennepin County.

13:44:18 From Tina @ SHH (she/her) to Everyone:

Susan - reach out to me at [tengland@2harvest.org](mailto:tengland@2harvest.org) and we'll see what we can do. We often do "train the trainer" for onsite screening.

13:46:17 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

When COVID first started we got a 3rd delivery added each month. Would this be a possibility again if needed?

13:47:02 From Eric Vollen to Everyone:

I'd love to hear from any of you who have a mobile food shelf or home-delivery program. We need a new mobile food shelf truck and I'd love to know what works with your food shelf.  
[eric.vollen@ccstcloud.org](mailto:eric.vollen@ccstcloud.org)

13:47:29 From Dan Fielding (he/they) 360 Communities to Everyone:

Perhaps a future meeting about mobile programs and home delivery in general?

13:47:42 From Eric Vollen to Everyone:

Dan: Yes!

[Asking whether the SHH Agency Online Exchange was worthwhile or redundant to the DHS/Hunger Solutions food shelf meetings]

13:48:32 From Dan Fielding (he/they) 360 Communities to Everyone:

I find them beneficial.

13:48:49 From Katrina (she/her/hers) to Everyone:

I find them both beneficial, even if there is overlap

13:48:51 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Eric, We delivery to anyone in Kandiyohi County. We have a mini van and the volunteers pack the food for those households and I bring it to their front door. We felt having a mini van rather than a conversion van, etc. would be simpler for us. We go any day/time we are open as long as I am available.

13:49:07 From Jessica to Everyone:

There is some overlap, but I think these meetings are helpful.

13:49:17 From Bri O'Brien (she/her), SHH to Everyone:

Replying to "Perhaps a future meeting about mobile programs and home delivery in general?"

I added that to the AOE topics list for 2023! Thank you!

13:49:34 From Gina, Way of the Lord Food Shelf volunteer to Everyone:

keep.

13:49:59 From Alana Ziehl Kandiyohi County Food Shelf to Everyone:

Farm to Family boxes like during COVID would be a great asset to give out monthly like we use to do. The boxes had milk, meat, produce.

13:51:00 From Katrina (she/her/hers) to Everyone:



13:51:05 From Tina @ SHH (she/her) to Everyone:

Reacted to "👉" with 👉

13:51:09 From Alana Ziehl Kandiyohi County Food Shelf:

The emergency boxes with non perishable food items that were assembled during COVID and given to food shelves would be a great asset for us as an option for a quick giveaway if needed.

13:51:24 From Bri O'Brien (she/her), SHH to Everyone:

Replying to "Farm to Family boxes..."

We'll take this question back to our sourcing team!