

Agency Online Exchange: Food Dating Best Practices

10/28/2021

Chat transcript:

00:19:53 Francisco Guzman (he/him) SHH: Francisco Guzman - Agency Partner Specialist, Second Harvest Heartland, fguzman@2harvest.org

00:20:17 Jo Williamson: Jo Williamson. Delano Helping hands.

00:21:36 Annissa Zynda (she/her), SHH: Annissa Zynda, Second Harvest Heartland Compliance Specialist

00:22:13 Jennifer Sheda: If you'd like to share a food dating policy document you can email to jsheda@2harvest.org

00:22:55 Jennifer Sheda: **Food Keeper online:** <https://www.foodsafety.gov/keep-food-safe/foodkeeper-app>

00:23:39 Annissa Zynda (she/her), SHH: The app is very user friendly

00:24:11 Jennifer Sheda: **To download the app - which we recommend - visit Google Play or App Store for Apple devices**

00:29:21 Deanna Baisch - The Open Door: Why do you treat purchased vs donated items differently? Once it reaches the agencies, there isn't a difference.

00:30:15 group 1-mary kocak: frozen meat what is your guideline beyond best buy date

00:31:46 Lisa Boyd, SHH (she/her): So for frozen items it's more of a quality concern and not that the frozen meat would spoil, right?

00:32:03 group 1-mary kocak: milk how long after bbd for us to give out

00:33:23 group 1-mary kocak: issue also is feeling of neighbor receiving food if given meat over 6 month past BBD

00:34:57 Mary She/Her/Ella CAP - Esperanza: some meat we received last month, had an expiration date of 2020

00:35:34 Lisa Boyd, SHH (she/her): Mary - Did you receive that meat on a food rescue drop or was it ordered from SHH inventory?

00:36:16 Mary She/Her/Ella CAP - Esperanza: SHH inventory from free frozen pallets.

00:39:37 Aly Hotz: Probably the MISC-FRZ "#"

00:41:36 Melissa Brooks Calvary FS/she/her: How do you decide on the EXT dates of some products? Do you recommend agencies write new EXT date or add stickers to products to reassure customers?

00:41:58 Mary She/Her/Ella CAP - Esperanza: Gracias!

00:42:14 Jennifer Sheda: I LOVE the sticker idea to reassure customers!!!

00:42:31 Lisa Boyd, SHH (she/her): Just for the record, Mary's question was "I would say the question is, if its still ok to give these away?" Which Adam answered. Inspect the package for quality but if the cold chain has been kept, it should be safe to distribute.

00:42:56 jjagodzinski: I thought TEFAP eggs displayed the packed-by date and not the use-by date?

00:43:34 jjagodzinski: Ok, thanks Adam

00:43:52 Ashley Urbaniak Waconia Food Shelf: We have received some canned goods (pears to be specific) from second harvest and they don't have expiration dates on cans or the boxes....input on how long these will last?

00:45:17 #1 MannaFood: I believe Ashley is referring to the canned pears that are coded.

00:45:40 Ian Voels, SHH (he/him): As a reminder - the exception is baby food or formula. Baby food/formula should always be thrown out if the best-by/expiration date has passed.

00:45:42 Ashley Urbaniak Waconia Food Shelf: Ok perfect! Thank you

00:46:13 Jennifer Sheda: **We have a short video about different dating including coding and Julian Best by, sell by, expiration dates - what do they mean? The video is here:**
<https://agencies.2harvest.org/food-dating>

00:47:04 #1 MannaFood: **We have a motto here...when in doubt...throw it out!**

00:47:20 Jennifer Sheda: **The video is here:** <https://agencies.2harvest.org/food-dating>

00:47:44 Lisa Boyd, SHH (she/her): Thanks, Adam!

00:48:28 Jennifer Sheda: that's a good motto!

00:49:22 #1 MannaFood: Thanks Jennifer...we especially use it when it comes to items donated from families!

00:53:23 #1 MannaFood: Karla, do you know of other Wal-Marts that have not been donating produce any longer. We have not received any produce for 2 months from our WM as of now?

00:54:03 Jennifer Sheda: **When you need support for your food rescue retail donor relationships, you can contact your Food Rescue Specialist or call Agency customer service at 651-209-7990 or toll free 833-856-0149 or orders@2harvest.org**

00:55:09 #1 MannaFood: Interesting...I did call the Ass't Mgr. over that area & he didn't know what was going on!

00:55:53 Lisa Boyd, SHH (she/her): Especially any guidelines they provide to volunteers who are sorting food rescue?

00:57:50 Deanna: Karla, please share that document! thanks!!!

00:58:12 Karla Bauer - SHH, she/her: Absolutely, Deanna!

01:00:55 Lisa Boyd, SHH (she/her): Mary K - I love that you have a visual reference!

01:07:13 #1 MannaFood: We are still doing curbside pickup & with many items, we have many questions about what or how much of our food does go to waste, because not all families use all the same items. Client choice is by far much better for the families!

01:11:49 Lisa Boyd, SHH (she/her): If others do a "holiday box" where do you find turkeys or other ingredients that SHH might not have available?

01:14:15 Michelle Rageth: We work with our local Cub and they have plenty.

01:15:05 Jennifer Sheda: someone ask about SHH supplying turkeys, We will have some purchase PUR turkeys, but we don't normally get donated until after Xmas. This year with supply chain issues we don't know if that will happen.

01:15:22 Cynthia Stokes: in businesses that give out holiday turkeys, do a drive to collect certificates that people won't use.

01:15:41 group 1-mary kocak: scott what is in the boxes that you are giving out with the van

01:19:00 Jane Hosman Manna Market at Fridley Covenant Church: Agency esporess has ready to bake custard pies