

**Agency Online Exchange 02.24.2022 Topic: Sharing food and other compliance questions**

**Chat Transcript**

00:17:23 Michelle Rageth:

Michelle Rageth - Friends in Need Food Shelf [Director@finfood.org](mailto:Director@finfood.org) (651)399-2668

00:18:32 Rob Haarsager: Rob Haarsager

00:18:33 Mary Ann Renville County:

Mary Ann Renville County Food Shelf

00:18:35 Shawn Morrison:

Shawn Morrison, Good in the 'Hood [shawn@goodinthehood.org](mailto:shawn@goodinthehood.org) 612-217-4003

00:18:38 Alana Ziehl Kandiyohi County Food Shelf:

Alana Ziehl-Kandiyohi County Food Shelf

00:18:39 Paige Wheeler (she/they):

Paige Wheeler (she/they), Normandale Community College Campus Cupboard,  
[Paige.Wheeler@normandale.edu](mailto:Paige.Wheeler@normandale.edu)

00:18:49 Annissa Zynda (she/her), Second Harvest:

Annissa Zynda (she/her), Compliance Specialist for Carver, Hennepin, and Wright Counties -  
[azynda@2harvest.org](mailto:azynda@2harvest.org)

00:19:05 SHH Agency Relations:

Francisco Guzman, Second Harvest Heartland, [fguzman@2harvest.org](mailto:fguzman@2harvest.org)

00:19:07 Cassie Kienbaum - NH (she/her):

Cassie Kienbaum - Food Support Program Manager at Neighborhood House - [ckienbaum@neighb.org](mailto:ckienbaum@neighb.org)

00:19:12 Ashley Urbaniak:

Ashley Urbaniak Waconia Food Shelf

00:19:14 Jo Williamson:

Jo Williamson Delano Helping Hands Food Shelf

00:19:16 Rob Haarsager:

Rob Haarsager, East Side Neighborhood Services - high rise mobile food shelf. [rhaarsager@esns.org](mailto:rhaarsager@esns.org) ;  
612-787-4011

00:19:28 Nita Annandale Food Shelf Group 1:

Nita Cherry from Annandale Food Shelf. 763-443-5535

00:19:33 Lydia Nobello:

Hello! Lydia Nobello, Resource & Referral Specialist, Minneapolis College (New to position as of 2/7).  
[Lydia.nobello@minneapolis.edu](mailto:Lydia.nobello@minneapolis.edu)

00:20:35 Jennifer Parent KA:

Jennifer Parent, Executive Director, Centennial Community Food Shelf, Circle Pines,  
[jennp\\_923@yahoo.com](mailto:jennp_923@yahoo.com)

00:20:54 Stuart Iseminger, NorthPoint Health & Wellness Center, Inc.:

Stuart Iseminger, NorthPoint Health & Wellness Center's Food Programs

00:21:02 Ralph Reeder - Lisa Baker:

Lisa Baker, Ralph Reeder

00:24:14 NEAR - Thea Bruley:

Thea Bruley, Food Shelf Manager at NEAR Food Shelf, [manager.nearfoodshelf@gmail.com](mailto:manager.nearfoodshelf@gmail.com) , 763-464-4313.

00:26:10 Jean Duane:

Jean Duane and Karen Serbus, Renville County Food Shelf

00:26:21 Jean Duane:

Can we get a copy of this powerpoint emailed to us?

00:28:08 SHH Agency Relations:

Yes Jean, we can send that out and have it posted to our Agency Zone

00:28:55 Andrea Thomas:

How often must we sign a sub-distribution agreement with a partner? Annually or less often?

00:29:44 Lisa Boyd (she/her), SHH:

Right now the sub-distribution agreement is durable. It's good as long as you and the others are partnered with SHH.

00:31:05 Alana Ziehl Kandiyohi County Food Shelf:

We can only share food rescue sweets and breads with other Second Harvest organizations? Is this correct?

00:34:59 Theresa Halvorson-Lee (DIW):

DIW would contract with someone for some sweets

00:35:43 Jennifer Parent KA:

We have the same issue. I ordered a compost bin for excess bread and sweets.

00:36:05 #1 MannaFood:

Alana, do you let the families take as much as they want or do you have a limit on how many bakery items they receive?

00:36:24 Alana Ziehl Kandiyohi County Food Shelf:

Yes, we let them take unlimited sweets and breads.

00:36:54 #1 MannaFood:

We have actually let families take a whole "banana box" full of bread!

00:38:05 Joe & Cindy:

if you have pig and/or chicken farms in your area, they might be a way to dispose of extra goods.

00:38:23 Annissa Zynda (she/her), Second Harvest: ^Yes!

00:38:39 Jean Duane:

Food rescue; can that only be given out to clients or can it be given out to volunteers if an abundance?

00:38:47 Ralph Reeder - Lisa Baker:

If anyone has any contacts for pig farms/farmers that we would appreciate it also.

00:38:52 Michelle Rageth:

We just had an organics recycling team reduce 50 boxes of excess down to 3 boxes of trash today. We lost the farmer who was picking up our excess, so now we're paying to recycle it.

00:39:47 Cassie Kienbaum - NH (she/her):

We are looking into partnering with Barthold Incorporated: <https://bartholdfoodrecycling.com/>

00:41:32 Ralph Reeder - Lisa Baker:

Anything second harvest can do to remind retailers to not send waste that would help in the process

00:43:03 Theresa Halvorson-Lee (DIW):

We've had this same experience

00:43:06 Ralph Reeder - Lisa Baker:

Oranges have been really bad right now, lots of waste

00:43:27 Theresa Halvorson-Lee (DIW):

They have time limits for how long food should be held

00:44:31 Katherine:

If expired canned/boxed food is donated to us, can we put that out on our shelves? Do we need to identify this to people that it is expired?

00:44:46 Annissa Zynda (she/her), Second Harvest:

And if product is coming from SHH inventory that is of bad quality, please reach out to the Agency Services Team ([orders@2harvest.org](mailto:orders@2harvest.org)) - photos and/or weights of product disposed of is helpful. That information will be passed on to staff in the Distribution Center

00:44:59 Megan Gonrowski-SHH:

SHH appreciates knowing when partners see mold or quality issues with our produce or other products. You can report with photos to [orders@2harvest.org](mailto:orders@2harvest.org). This helps us find problem areas in our stock. Specially for produce from SHH you can expect up to 15% of waste.

00:45:04 Theresa Halvorson-Lee (DIW):

Our food shelf does not put food on the shelves - We do have a bonus table that has expired or dented items

00:45:25 Theresa Halvorson-Lee (DIW): \*expired

00:46:16 NEAR - Thea Bruley:

NEAR uses Barthold Inc. (pig farmer) for recycling food waste and have been happy with their service!

00:46:18 Jo Williamson:

We put our expired food in a labeled area. We don't put it on shelves with non-expired food.

00:48:00 Annissa Zynda (she/her), Second Harvest:

In most cases, dating on shelf stable product is related to quality not safety of the product

00:50:18 Leah Baack-Lohman:

Here's the link to food dating on AgencyZone: <https://agencies.2harvest.org/food-dating>

00:53:05 Annissa Zynda (she/her), Second Harvest:

DHS is holding weekly program update calls to answer questions for advocates, tribes, agencies, and others who provide direct service assisting Minnesota residents with food, cash, and housing benefits. Weekly calls provide an opportunity for advocates to ask questions and hear the most current updates from state program representatives.

- Calls are each Tuesday from 4-4:30 p.m. focusing on DHS administered SNAP, Cash, Housing, and Refugee programs
- If you have questions you would like addressed at a meeting, send them to [dhs.rpo.outreach@state.mn.us](mailto:dhs.rpo.outreach@state.mn.us)
- For language accommodation or to request an interpreter, please call 612-400-3491 or email

[dhs.rpo.outreach@state.mn.us](mailto:dhs.rpo.outreach@state.mn.us) at least 2 weeks before the call date in order to ensure scheduling availability.

#### Meeting Information

Tuesdays, weekly from 4-4:30 p.m.

The meeting link is the same every week.

- Meeting number: 146 375 6179
- Password: xF86ibmEA8k

00:53:32 Annissa Zynda (she/her), Second Harvest:

Join by video system

Dial 1463756179@minnesota.webex.com

You can also dial 173.243.2.68 and enter your meeting number.

Join by phone

+1-415-655-0003 United States Toll

Access code: 146 375 6179

You can continue to send questions or topics you would like us to cover to

[dhs.rpo.outreach@state.mn.us](mailto:dhs.rpo.outreach@state.mn.us)

Thank you.

00:56:30 Theresa Halvorson-Lee (DIW): We have seen an increase already

00:57:06 Theresa Halvorson-Lee (DIW):

The gas has been a constant issue for our families - we have increased delivery also

00:58:40 Ian Voels (he/him):

I know it's not e-SNAP, but Hunger Solutions MN does have raising the SNAP income threshold on their 2022 Legislative agenda

<https://www.hungersolutions.org/wp-content/uploads/2022/02/PEH-Agenda-2022.pdf>

01:00:53 Rob Haarsager:

Can you provide an update on food resourcing? Pretty meager pickings on the donated inventory and TEFAP decreases.

01:01:04 Theresa Halvorson-Lee (DIW): OOOO that is a great idea!!

01:02:23 #1 MannaFood:

Are most of the food shelves around the stat open for "client choice"...this has made on increase in our families.

01:02:51 Michelle Rageth: We are at Friends in Need

01:03:32 Theresa Halvorson-Lee (DIW): Client choice

01:03:33 Alana Ziehl Kandiyohi County Food Shelf:

We are but 95% of our households are choosing curbside instead of coming in.

01:03:38 Paula - Pipestone County Foodshelf: We're on client choice - so happy!

01:03:48 Stuart Iseminger, NorthPoint Health & Wellness Center, Inc.:

Less than half of our zip code is vaccinated. We have pre-packed boxes with client choice of meat and culturally specific food bags.

01:03:48 Joe & Cindy: Client choice

01:03:56 McLeod Emergency Food Shelf: McLeod is also client choice

01:03:57 Jennifer Parent KA: Client choice

01:04:10 Ashley Urbaniak: Client choice

01:04:10 Jo Williamson:

We moved to client choice last July. We also have curbside. Shoppers love it!

01:04:13 Leah Baack-Lohman:

Rob - We will continue to provide ongoing updates as we have them surrounding donated and TEFAP product availability in our monthly Product and TEFAP bulletins, but please reach out to us at [orders@2harvest.org](mailto:orders@2harvest.org) with any specific questions.

01:04:14 Tim Boerger - CAER:

We are open for client choice on Monday only...still not overwhelmed by volume on that day

01:04:19 Shawn Morrison:

Many of our sites are client choice. Our school sites are mostly doing curbside pickups

01:04:20 Theresa Halvorson-Lee (DIW): I am needing to head out at this time - Thank you

01:04:30 Lisa Boyd (she/her), SHH: Thanks, Theresa!

01:04:40 Paul Jacobson-VEAP: client choice 1 day/wk. drive-up with choice 4 days.

01:04:52 Ian Voels (he/him):

I've seen some programs who have clients fill out an order form, and volunteers pack the food for them. Client choice and drive up at the same time!

01:05:03 Megan Gonrowski-SHH:

Rob - Sourcing is having several conversations about donation sourcing. Donated options for some items has been down. If you have specific items you are looking for then please email your questions and feedback to [orders@2harvest.org](mailto:orders@2harvest.org).

01:05:07 Paula - Pipestone County Foodshelf: thank you

01:05:08 Cassie Kienbaum - NH (she/her): Thanks!

01:05:08 St. Cloud Catholic Charities Emergency Services: Will this recording be available to us?

01:05:23 Stuart Iseminger, NorthPoint Health & Wellness Center, Inc.: Thank you SHH!

01:05:23 #1 MannaFood:

We are requiring masks to be worn & limited people in the building at one time!