Chat Transcript March 25, 2021 Agency Online Exchange

- 00:27:25 Lisa Boyd, SHH (she/her): Lisa Boyd, SHH, Lboyd@2harvest.org
- 00:27:38 Stuart Iseminger, NorthPoint Health & Wellness Center, Inc.: Stuart Iseminger, NorthPoint, SIseminger@NPIMN.org
- 00:27:51 Patrick Felker Interfaith Outreach: Patrick Felker FS Manager at Interfaith Outreach pfelker@iocp.org 763-489-7530
- 00:27:56 Deanna Baisch The Open Door: Deanna Baisch, The Open Door, Client Services Manager, Eagan
- 00:27:59 Elizabeth K Prairie Five CAC: Elizabeth Koehl, Prairie Five CAC, Elizabeth.koehl@prairiefive.org
- 00:28:01 Paula Pyle: Good afternoon Major Paula Pyle Corps Officer and CoAdministrator of The Salvation Army Minneapolis Parkview
- 00:28:04 Janel.Cook: Janel Cook, Parkview Corps Salvation Army, janel.cook@usc.salvationarmy.org
- 00:28:12 Mary Hernandez (She/Her- Esperanza CAP: Mary Hernandez Esperanza CAP Agency Mhernandez@Capagency.org
- 00:28:22 Michelle Rageth (Friends in Need): Michelle Rageth
- 00:28:30 Adam Hoffman The Open Door: Adam Hoffman, The Open Door Mobile Pantry
- 00:28:33 Shawn Morrison-Good in the 'Hood: Greetings! Shawn Morrison, Good in the 'Hood shawn@goodinthehood.org
- 00:28:34 Adam Hoffman The Open Door:adamh@theopendoorpantry.org
- 00:28:54 Wendy Erlien: Wendy Erlien CAER Food Shelf
- 00:28:59 Katie Ellis, 360 Communities: Katie Ellis, FS coordinator @ Rosemount Family Resource Center, kellis@360communities.org
- 00:29:01 Michelle Rageth (Friends in Need): Michelle Rageth
- 00:29:12 Susie Brown ClearwaterClar Lake FS: Susie Brown Clearwater Clear lake foodshelf
- 00:29:13 Caleb Mingus Valley Outreach: Caleb Mingus Program Manager at Valley Outreach, caleb.mingus@valleyoutreachmn.org
- 00:29:15 Abigail Hindson: Abigail Hindson with Comunidades Latinas Unidas en Servicio, ahindson@clues.org
- 00:29:30 Michelle Rageth (Friends in Need): Michelle Rageth, Friends in Need Food Shelf, (651)399-2668, Director@finfood.org
- 00:29:39 Georgi Nguyen:Georgi Nguyen Food Support Program Manager Neighborhood House
- 00:29:48 Sue Hanks: Sue Hanks Program Manager @ Catholic Charities Emergency Services

| 00:29:56 | Lifeline: | Lifeline Food Pantry, Clear Lake WI | | |
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| 00:30:24 Army.org | Paula Pyle: | Paula.pyle@usc.Salvationarmy.org and Robert.pyle@usc.Salvation | | |
| 00:31:18 Stephanie Robinson: Stephanie Robinson Food Shelf/Site Coordinator 360 Communities Burnsville. SRobinson@360communities.org | | | | |
| 00:32:18 shortly. | Lisa Boyd, SH | H (she/her): I will be showing the group everything else on AE very | | |
| 00:32:24 McLeod Emergency Food Shelf: Lennie Albers, McLeod Emergency Food Shelf Executive Director; glencoe@mcleodemergencyfoodshelf.org | | | | |
| 00:34:17 | Joseph Stokes | :: Can you use TEFAP if you aren't registered for TEFAP? | | |
| 00:35:10 Lisa Boyd, SHH (she/her): @Joseph - You must be approved by the state to distribute TEFAP. You can ask your specialist about becoming authorized for TEFAP. | | | | |
| 00:38:55 | Leanne Adams | sky (she/her) SHH: We are looking into that to my knowledge! | | |
| 00:40:09 Leah Baack-Lohman: You're correct Leanne! We are looking into having TEFAP product available to order on our new ordering system! | | | | |
| 00:43:56 | Tim Boerger - | CAER: Tim Boerger - Operations Mgr - CAER Elk River | | |
| 00:44:12 | Emily - CES: | I jumped on a bit late, how do we access that TEFAP spreadsheet? | | |
| 00:46:40 | Paula Pyle: | will you all be able to stock coffee in the future | | |
| 00:46:51 | Emily - CES: | disregard my question, I found it! | | |
| 00:47:31 Francisco Guzman (he/him) SHH: Paula - not certain but we can talk to our sourcing team about it! | | | | |
| 00:52:00 | Paula Pyle: | thx Francisco | | |
| 00:52:52 | Paula Pyle: | Thx | | |
| 00:53:57 | Brad Kirk: | you used to take pictures of the items, will this return? | | |
| 00:54:34 Francisco Guzman (he/him) SHH: 1. With the current abundance of food, how are you increasing access in your program? 2. What products are in demand in your community and what would help you meet that need? 3. What are your biggest challenges in moving product? | | | | |
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00:55:05 Charlene Graff: Please assign a note taker. We will be sharing back with the group. Thanks!

What are your biggest challenges in moving product?

3.

| 00:55:08 Lisa Boyd, SHH (she/her): We are currently not set up to post pictures of all the items, but we've heard that as a request for the new system. We'll add your feedback, Brad. Thanks! | | | | |
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| 00:59:19 | Heather: | Hi! I don't have a mic | | |
| 00:59:27 | Heather: | just thought I'd pop in to see what was going on in this meeting today | | |
| 00:59:34 | Heather: | WeCAN | | |
| 01:00:16 Heather: I was wondering what was going on! I'll wait until the breakouts come back to the larger group- thank you though | | | | |
| 01:06:14 #1 MannaFood:I'm late getting incouldn't get the linkcan you assign me to a Breakout Room? | | | | |
| 01:06:40 | Lisa Boyd, SHH (she/her): Sure thing | | | |
| 01:21:42 | Lisa Boyd, SHH (she/her): Dogs love us! | | | |
| 01:22:12 | Jennifer - SHH: Watch for an update on culturally specific foods coming this Monday! | | | |
| 01:24:19 | Mary Hernand | lez (She/Her- Esperanza CAP: Looking forward to it! | | |
| 01:26:20 | Lisa Boyd, SH | H (she/her): Next meeting will be Thursday, April 22, 1-2pm | | |
| 01:26:35 Mary Hernandez (She/Her- Esperanza CAP: Thank you all, it has been a pleasure meeting so many of you today! | | | | |