

MealConnect

Real Time donation process

How MealConnect works for Donors

MealConnect™ FEEDING AMERICA

Food Recovery. Simplified.



To source more meals and help end hunger in America, Feeding America has created MealConnect™, an online tool that makes it easier than ever to connect your excess food with your local Feeding America member food bank and its partners.



EASY PICKUPS

conveniently on your schedule



REAL-TIME ACTIVITY TRACKING

including alerts when your donation is accepted



TAX SAVINGS

through simple receipt recording

PUT YOUR UNUSED FOOD TO GOOD USE. SIMPLY.



POST PRODUCT
easily from your computer or phone



GET ALERTED
when your donation is accepted



PICKUP MADE
based on your availability



FEEL GREAT
helping the hungry in your community

SHARE THE FOOD. SHARE THE FEEL-GOOD.



TELL STAFF, VENDORS, CUSTOMERS
Coworkers and staff feel good knowing their company actively helps the hungry

Customers take pride knowing you're making a difference while reducing landfill waste

How MealConnect works for Agencies



RECEIVE FREE FOOD THROUGH MealConnect™

And Reduce Food Waste in Your Community



GET NOTIFIED of a new donation in real time, which will be delivered by a trained volunteer



RECEIVE YOUR FOOD and weigh it by category



ENTER A RECEIPT on MealConnect.org:

- Click **Real-Time » Transactions » Details » Create Receipt**
- Enter **Category, Storage, Description** and Pounds
- Click **Add Receipt**

Sources and Types of Donations facilitated through Meal Connect

SOURCES of Product

Prepared Foods Sources

- Restaurants
- Schools and Corporate cafeterias
- Sporting events / venues
- Catering companies
- Churches and other religious organization

Packaged Product Sources

- Food Manufacturing facilities – General Mills, Frito Lay, Old Dutch
- Broadline Foodservice providers - Sysco, US Foods, Performance Food Group
- Regional/Local Foodservice providers – The Fish Guys, Swanson Meat, Ron Mar
- Transportation companies –refused or damaged product
- Retail donations – not Food Rescue – Cub, Party City
- Order fulfillment centers – Amazon, Door Dash, GoPuff

TYPES of Product

Prepared Foods

- Excess or leftover meals or meal components already prepared for consumption

Packaged Foods

- Donations too small to bring into Brooklyn Park inventory, < 4 pallets
- Mixed pallets of retail packed food and consumer goods, suitable for direct distribution to clients at food shelves
- Foodservice packed donations suitable for meal programs / onsite
- Nonfood items – paper products, clothing, packaging materials

How does the "Real Time" donation process work?

- A donation is offered in MealConnect "Real Time" by a MealConnect registered donor
- MealConnect will match agencies according to agency profile
- For donations under 200 pounds, Volunteer Automation is activated for delivery
- Agencies that have vehicles can also be notified for these smaller donations
- Larger donations are paired to appropriate Agency partners based on parameters you give us
- Agency "Users" are notified by phone, text and email and have 90 minutes to accept or decline
- Accepting or declining a donation can all be done on a smart phone
- Agencies can pick what day and time window they can receive or pickup if the donor allows
- Accepted donations arrive at agency, they weigh it to confirm donation size
- Create a receipt in MealConnect

Getting set up to receive MealConnect donations

- Contact your Agency Partner Specialist if interested
- Provide information about your agency capabilities to pair your agency to appropriate donation types and size
 - Day/times can be contacted with donation offers
 - Contact information for person receiving/accepting offers
 - Capacity – what type of transportation do you have available
 - Capacity – what size donations can you accept
 - Food Safety trained

Questions, Next steps, and Contact info

- Time permitting, we can take some questions, otherwise you can put them in the chat or email me
- Contact your Agency Partner Specialist to get started or more information

- You can reach me at:

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