

## September 28, 2023 Agency Online Exchange Chat Transcript

00:15:48 Melissa Brooks Calvary FS, Mpls: Melissa Brooks from Calvary Food Shelf in South Minneapolis.

00:15:54 Kim Mueller, JFCS Mpls: Kim Mueller

00:16:13 Mike Stephenson: Mike Stephenson - Communications Director @ SHH

00:16:13 Kim Mueller, JFCS Mpls: Kim Mueller - JFCS and 360 Communities Lakeville Foodshelf

00:16:18 Lexi Prigge, SHH (she/her): Lexi Prigge, Compliance Specialist at Second Harvest Heartland.

00:16:20 Sophia Ogren-Dehn SHH: Previous recordings here:  
<https://agencies.2harvest.org/agency-online-exchange>

00:16:54 Katie Wahlund, WeCAN: Katie Wahlund, Mobile Market Coordinator @ WeCAN

00:22:06 SHH Agency Relations: SNAP: As in past shutdowns, there are options available to the USDA to help ensure complete, uninterrupted funding for SNAP. USDA has confirmed that October SNAP benefits will be available in full and on their normal monthly issuance schedule. If the shutdown lasts until November, SNAP benefits could be incomplete and disrupted.

00:29:40 SHH Agency Relations: Thanks Mike!

00:30:06 Stuart Iseminger NorthPoint Health & Wellness Center: Thanks, Mike!

00:30:50 Mike Stephenson: thanks all!

Below are links to the TV spots currently running:

<https://secondharvestheartland.app.box.com/s/78e96uyex1w2zq6hq3wz4g02oymw2fvl>

<https://secondharvestheartland.box.com/s/1fe0cjr41fqpfv9girdhkd4bmo0bus7>

00:31:30 SHH Agency Relations: <https://mn.gov/dhs/general-public/publications-forms-resources/agency-directories/snap-outreach-grantees/>

00:32:00 SHH Agency Relations: <https://mn.gov/dhs/mnfoodhelper/>

00:32:23 SHH Agency Relations: <https://www.2harvest.org/get-involved/action-center/farm-bill/email>

00:39:16 Kim Mueller, JFCS Mpls: I go to Fare For All grocery sales put on by The Food Group

00:39:37 Kim Mueller, JFCS Mpls: Where are the gaps in the state for SNAP outreach - meaning no one getting to folks there?

00:41:43 SHH Agency Relations: Reacted to "I go to Fare For All..." with 👍

00:43:50 Alana Ziehl Kandiyohi County Food Shelf: Each Thursday from 10am-2pm we have a United Community Action Partnership staff member here at the Food Shelf to help people with SNAP applications, heat, energy and housing assistance. For other days, we direct those that need help with these items directly to UCAP.

00:49:42 Melissa Brooks Calvary FS, Mpls: I'd love to see more details on how to talk about eligibility and status especially with recent arrivals vs families with US born children.

00:50:27 Melissa Brooks Calvary FS, Mpls: Literacy issues will be a barrier for some families.

00:55:00 Taylor Day (she/her): Care Center has Hmong, Somali, & Spanish speakers!

00:55:19 Taylor Day (she/her): In addition to a translation line for additional languages.

00:55:22 Melissa Brooks Calvary FS, Mpls: Thanks!!

00:55:41 npuckett: Second Harvest Care Center #651-401-1411

01:00:46 Paula - Pipestone County Foodshelf: What supporting information is needed on a SNAP application? Can lack of submission of the needed information cause these delays? Thank you

01:14:12 Paula - Pipestone County Foodshelf: Good session. Thank you!

01:14:21 Stuart Iseminger NorthPoint Health & Wellness Center: Great meeting, thank you!