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TOPIC

addressing weather challenges

Benchmarking

best practices with clients

Best practices: Collaboration on best practices,

Capacity Needs

client choice shopping options

client engagement strategies,

confidentiality

Coronavirus updates,

COVID related topics: COVID Challenges & Solutions, Re-opening buildings to the public, Choice shopping - how are you navigating COVID?, navigating back to in-house client shopping, COVID updates, **farm to family boxes updates**, **vaccine updates**, transitioning back to a shopping model after COVID-19, Support for clients if we have to close- a system to refer clients to other food shelves; fundraising on Covid; opening up during COVID

current events that affect our operations

Current issues food shelves are facing; federal changes that affect us, states changes that affect us;

customer service

delivery program strategies for individual households;

Donors: Donor software, donor relations,

Food Rescue,

Food Shelf Coordination

Food Waste Management

Funding: Funding opportunities, fundraising

grants: Grants, Grant writing

Growth or shrink of client usage,

Hosting Distributions: indoor and outdoor

inventory management;

Layouts of Food Shelves

maximizing and marketing food distribution

Mobile shelves, Vehicles/Distribution - what resources are you using to distribute food offsite?

Opportunities

ordering; problems ordering any food and what are they, product availability, On line ordering and the issues; Variety of food items - some have been taken off the product list,

Outreach: how are agencies doing outreach, Outreach (anyone needing to do it?) ,

partnership, , policy, etc

problem solving/idea sharing

recipes,

regulations, compliance

Reopening safely

reporting (breakout); Reporting on Agency Express

Resources outside of the food banks for items we need, sourcing strategies for specific items

root causes of needing to use food shelf services & how to support policy changes to address them (e.g. affordable housing, livable wage)

SHH Updates: Notifications/reminders such as first visits start over in January; updates as to MN like with COVID now; updates on what is happening such as Farm to Family extended; What's new presentations, food availability, TEFAP availability, grants, health and safety, Q and A sessions

SNAP updates

starting a mobile food shelf

storage

strategic planning, Organization strategies

TEFAP rules and change

Vaccination for food shelf 'essential workers'

volunteer management; volunteers, how to keep them safe, how to honor them, using volunteers; Volunteer recruitment during COVID; volunteer management; volunteer challenges; how do agencies do background checks for volunteers; volunteer management and engagement, best practices, staff supervision, weather closure policy
