

## **Clients as Volunteers - Policy Minimums**

**Client volunteers** are generally not recommended, however if this is something your program decides to do we recommend that they are subject to the same policies and procedures as other volunteers and clients with particular attention to the following:

- A) The distribution of products is handled in exactly the same manner for all other eligible individuals and either directly or incidentally for the care of the ill, needy, or infants.
- B) Individuals receiving donated product through this distribution mechanism *cannot* be required to provide volunteer assistance in exchange for donated product.
- C) Individuals cannot be given donated product as a “thank you” for their service.
- D) Volunteers are not allowed to “cherry pick” product.
- E) All perception of favorable treatment should be avoided
- F) Strict adherence to a set of written procedures defining these requirements is necessary.