

Service Animal and Handler Expectations at ICA

ICA welcomes clients with service animals. Under the American Disabilities Act (ADA), ICA supports this by allowing people with disabilities to enter the building and access services with a service animal. In order to maintain safety inside and outside of the food shelf, please review and sign below.

- I declare I have a service animal as defined under the American Disabilities Act.
- The ADA requires service animals to be under complete control of the handler.
- ICA requires service animals to be restrained on a harness, leash, or other tether and in the care of the handler or third party working with client.
- The handler is responsible for the care and supervision of his or her service animal.
- All service animals must not be unruly or disruptive, be in ill health or unclean.
- A service animal may be asked to leave if the animal is a direct threat to the health and safety of others, or if the service animal is disruptive or out of control.
- Uncontrolled barking, jumping on other people, or running away from the handler are examples of unacceptable behavior for a service animal.
- The handler shall bear the full costs associated with any injury to persons, or damage to property caused by a service animal and bear full liability for any action of the service animal.
- Animals should not be tethered inside or outside the food shelf and left unattended.

I certify I have read and agree to the expectations outlined by ICA Food shelf.

Print Name:

HH#

Signature:

Date:
